

CONDITIONS OF SALE

All lessons must be paid for in advance. The person who made the booking declares, with the payment, to know the general conditions of sale, to have read them and to have explicitly accepted them. The conditions of sale are as follows:

- The lesson time is 55 minutes.
- For private lessons with "teacher on request" we reserve the right to change at any time, for secretary reasons, with a professional who has the same qualities as indicated by the client.
- Group courses cannot be converted into private lessons.
- Ski pass and equipment are not included in the price of the lesson.
- Both private and group lessons take place in any weather condition. In case of **total closure of the facilities**, the lessons not taken will not be refunded but will be made up for.
- All group courses are activated with a minimum of 5 participants per level and type.
- Refunds for group courses:
 - They are carried out in cases of injury or illness from the day following the presentation of the medical certificate, issued by a local doctor, applying the rates below:
 - Euro 60,00 per day for Full Time course.
 - Euro 45,00 per day for 16 hours and "Prima Neve" (16 hours) course.
 - Euro 40,00 per day for the Christmas course.
 - Euro 30,00 per day for adult course, 12 hours and "Prima Neve" (12 hours) course.
- Trial days are not refundable in any case.
- Refunds for private lessons:
 - They are carried out in cases of injury or illness from the day following the presentation of the medical certificate issued by a local doctor.
- All refunds granted by the school administration will be paid by bank transfer.

ADVANCE BOOKINGS AND ONLINE PAYMENTS

Collective courses

- Group courses booked online must be paid for in advance.
- In the event of an impediment communicated in writing by e-mail at least 3 days before the start of the course, the full amount minus 10% will be returned as a secretarial fee.
- Equipment packages and trial days are not refundable under any circumstances.

Private Lessons

- We ask for a deposit of 50% (or 100% if only one hour or day is required) of the amount of the private lessons booked.
- In case of an impediment communicated in writing by e-mail at least 3 days before the start of the lesson, the full amount will be refunded with a 10% deduction as a secretarial fee.
- 10% will not be withheld for secretarial purposes if a residual value voucher is requested, to be used within one year.

CANCELLATIONS FOR RESTRICTIONS CAUSE COVID-19

- The cancellation must be communicated via e-mail promptly and with the maximum possible notice.
- Refunds will be made either in the case of a closed province, region or country, or by submitting a mandatory trustee home isolation certificate issued by the competent health authorities.
- Courses and lessons already paid for will be fully refunded, withholding 10% as a secretarial fee.
- All refunds granted by the school administration will be paid by bank transfer.
- 10% will not be withheld for secretarial purposes if a residual value voucher is requested, to be used within one year.